



Hotel Rathna Residency Cancellation Policy

Dear Guest,

Please be noted of our Cancellation Policy. By booking our rooms or banquet spaces, please note that you automatically abide by the cancellation policy of the hotel.

Room Reservation Cancellation Policy:

- Cancellation via proper communication by email before 7 days from date of stay, 100% refund can be initiated.
- Cancellation between 4-7 days before date of stay, 50% refund can be availed
- Cancellation before three days stay, no refund can be availed.
- Advance collected will not be refunded at any point.

Banquet Events Cancellation policy

- Cancellation via proper communication by email before 10 days of date of event, guest will be charged 25 % of event bill amount.
- Cancellation within a week of event date, Guest will be charged 50% of bill amount.
- Cancellation on day of event, guest will be charged full amount.
- Advance collected will not be refunded at any point.

At Rathna We strive to provide best services to our guests. Last minute cancellation results in heavy monetary losses. Thank you for your understanding and patronage!